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## **Abstract of the Disclosure**

A home automation and security system is provided in which a home automation and security controller in a customer premises is coupled with a remotely located central control facility using a continuous connectivity access line providing a data channel separate from a voice channel. The controller at the customer premises is responsible for monitoring and applying control signals to devices in the home and for supporting a human interface. The remotely located central control facility is responsible for providing the computational and database resources to the controller. By redistributing functionality, the network-based structure of this home automation and security system can overcome the disadvantages of conventional home automation and security systems.